

Terms & Conditions of Sale

Online, Custom and Store

Product is warranted for 12 months, providing the product has been correctly stained or painted according to our FAQ sheet "Finishing of Joinery".

While Sydney Woodworkers endeavour to produce product within a time frame, we cannot and will not guarantee a delivery time.

Claims for delays in the supply of product will not be accepted.

Ownership of the product will not be passed on to the customer until invoice is paid in full.

If progressive handover is made, ownership of the goods (but not the risk in relation thereto) shall not pass to the purchaser until payment is made in full.

All products are made to our standard specifications and profiles.

The final sanding, cleaning, nail stopping and sizing of joinery are the responsibility of the purchaser, as is the staining or painting of product.

Return of hardware product must be made within 7 days of purchase. Goods must be in their original condition, with unopened packaging. A 15% re-stocking fee will be charged for returned goods.

Claims for defective product must be made within 48 hours of delivery.

Architrave and/or storm mould is not supplied unless ordered.

Glazing certificate will only be issued after the account has been paid in full.

Production of product will not commence until Sydney Woodworkers have received signed drawings.

Drawings

Please check all details on the drawings thoroughly, if changes are required mark any changes where necessary on the drawings then return the changes to us, where a set of new drawings will be prepared and resent for your final approval.

If you're satisfied that the drawings meet your requirements, please sign and return ALL paperwork to your Sydney Woodworkers representative so that manufacturing can commence.

It is strongly suggested that you read thoroughly the FAQ sheets on our website www.sydneywoodworkers.com.au, hard copies are also available in the showroom.

By signing the completed drawings and order sheet the customer acknowledges these conditions of sale.

If you have any concerns or queries, do not hesitate to contact us as below.

Sydney Woodworkers Door+Window Warehouse

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