

Delivery Policy

All items purchased from Sydney Woodworkers and from our www.sydneywoodworkers.com.au website are pick-up only. In some circumstances Sydney Woodworkers can arrange transportation at an additional cost to the customer.

Woodworkers general policy is that the customer arranges transportation of their joinery.

Timber joinery can not be easily packaged (and therefore is not) and is often difficult and heavy to handle and fragile to transport.

Sydney Woodworkers recommend the customer contact a local furniture removal company to arrange transportation. Usually these companies are no more expensive than general freight companies and look after the joinery like furniture, normally wrapping it in blankets and protective packaging.

In most cases furniture removal companies need to know the cubic capacity of the item or items to be transported to provide an estimate. If working this out is causing a problem, contact sales@sydneywoodworkers.com.au for an estimate of the cubic capacity of the item or items you have purchased.

Dispatch Times:

8am to 3.30pm week days

8am to 11.30am Saturdays

(Closed Sundays and Public Holidays).

Other times can sometimes be accommodated by special arrangement.

Flat pack frames can be arranged at an additional cost.

Transportation, especially over long distances, can cause movement of hardware pre-fitted to joinery (eg: multi-fold doors and windows). It is important that this be kept in mind when fitting the door or window frame on site.

Queries relating to the Product Transportation, or any problems or complaints may be directed to Sydney Woodworkers see enquiry number below.

Sydney Woodworkers Door+Window Warehouse

2 Sydenham Road, Brookvale NSW 2100

Phone: 02 9938 4999

Fax: 02 9938 4666

Email: sales@sydneywoodworkers.com.au